

# GP Newsletter

## Welcome to the July edition of the GP Newsletter

We hope you, your family and friends are keeping safe and well.

Surgeries are, of course, open and we encourage patients to get in touch for health concerns that cannot be dealt with by you, your family or friends or local pharmacy - please note that in line with NHS guidelines, appointments continue to be carried out remotely, wherever possible, ie as a phone call or video consultation. We hope the following update about our services will be helpful.

- Routine vaccinations and immunisations are important. Childhood Imms clinics are running as normal and our flu clinics commence shortly
- Monitoring long-term conditions is a priority and you will continue to be contacted for regular reviews
- Hospitals are accepting referrals from your doctor but please note that waiting times and allocation of appointments are managed by them, not by the surgery
- Please only visit the surgery in person if you have an appointment
- If you need medical advice, please telephone the surgery
- If you need to be seen face-to-face then you will be given an appointment to come to the practice via one of the doctors
- We want to discourage people queuing outside and waiting in the waiting area to reduce the spread of coronavirus
- Coming in for a booked appointment means you will be seen promptly
- Staff will be able to clean areas before your arrival to keep you safe
- Please attend an appointment on your own, if possible, and wear a face covering (unless exempted)
- If you have coronavirus symptoms, please **DO NOT** come into the practice

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### Our GP's

Dr Stephenson, Dr Martin, Dr Tomboline, Dr Hamilton, Dr Lazarus, Dr Das, Dr Satkunanathan, Dr Udensi



## To all our Patients

We are aware of the planned move to lifting the remaining Covid restrictions in England from the 19<sup>th</sup> of July. Medical settings are a higher risk environment and will need to be subject to more control measures than other public facilities.

We are acting very cautiously and are maintaining:

- **Social distancing**
- **Face coverings**
- **PPE for healthcare staff**

The delta variant is more transmissible and patients may come to the surgery when they are contagious. It is our duty to do all we can to keep both our patients and our staff safe whilst we deliver our care.

We are anticipating that there will be recognition that medical settings are a higher risk environment and will need to be subject to more control measures than other public facilities. Our interim advice is to act very cautiously when considering relaxing any control measures including the 1m-plus rule, face coverings, PPE etc. Covid infections continue to rise within the community and are likely to continue to do so over the coming weeks.

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### AIRMID IS JOINING US IN THE AUTUMN:

Airmid is an innovative patient-facing app, designed to support patients and clinicians alike by allowing individuals to engage with their care network and take control of their healthcare.

From appointment booking to electronic triage and wearable integrations, Airmid is the answer to digital first healthcare for all.

Patients can login using their SystmOnline Username and Password if they have them. Otherwise, Airmid allows patients to login using

NHS Login. An NHS Login can be created directly via Airmid. Patients may remember our previous electronic triage system, Engage Consult, Airmid will effectively replace this, so if you are busy, in a hurry and cannot wait on the telephone, please log in to Airmid and the surgery will get back in contact with you.

